

Frequently asked questions

Our changing environment

– the risks and challenges of living with natural hazards

Community Forum

**Saturday 15 March from 9.30am to 4.30pm at the Salvation Army Hall,
250 Colombo Street, Sydenham.**

Q. Do I need to book a seat for the forum?

A. No, while there is a format to the forum with times for speakers, you can come along anytime to listen to the speakers or pop-in and chat to other agencies such as ECan, CERA or EQC.

Q. What are the topics?

A. There will be an introductory overview session followed by two parallel sessions on Land instability and flooding. This format will run once in the morning from 9.30am–12.30pm and then again in the afternoon from 1pm–4pm.

Throughout the day staff from other agencies – CERA, Ecan, EQC and SCIRT– will be available to talk to people in the foyer area.

Follow the end of each session, there will be time for questions from the audience.

| <i>Time</i> | <i>Session</i> |
|--------------------------------|--|
| 9.30am–10.30am and 1pm–2pm | Natural Hazards Overview |
| 10.30am–11.30pm and 2pm–3pm | Land Instability Session One: The science and the response |
| 11.30pm–12.30pm and 3pm–4pm | Land Instability Session Two: The District Plan Review |
| 10.30am–11.30pm and 2pm–3pm | Flooding Session One: Flooding in Christchurch and beyond |
| 11.30pm–12.30pm and 3pm–4pm | Flooding Session Two: The District Plan Review |

Q. Will agencies such as EQC be able to answer specific questions about my property?

A. While we will not be able to answer questions about specific properties at the forum, we will make note of these and get the appropriate people to respond in the days that follow the forum.

The focus of the forum is giving people a sound understanding of the challenges and risks of living with natural hazards. The forum will explain some of the science behind the reports and proposed responses to reduce the effects of hazards.

We need to anticipate and respond to a wide range of natural hazards including:

- flooding from rivers and the sea;
- liquefaction (mix of water and silt) from the ground as a result of it being shaken by earthquakes; and
- cliff collapse, rockfall (boulder roll) and mass movement of land

Q. If I can't make the forum, will the information still be available to the public?

A. Yes, all of the speakers' presentations will be posted on the Council's website along with questions and answers for the sessions. Please visit www.ccc.govt.nz/naturalhazards

Q. Does this forum – the risks and challenges of living with natural hazards relate to the District Plan Review?

A. The Council is reviewing its district plan, incorporating the current Christchurch City Plan and the Banks Peninsula District Plan. The first round will focus on priority agreed actions to support recovery as noted in the Land Use Recovery Plan (LURP).

Council planners have prepared drafts for the first round of Chapters of the District Plan Review (DPR) and they want to hear from residents. The Hazard Chapter is scheduled to be released on 15 March 2014.

The focus of the community forum is giving people a sound understanding of the challenges and risks of living with natural hazards, to help them make submission to the District Plan Review. The forum will explain some of the science behind the reports and proposed responses to reduce the effects of hazards.

To find out more about the DPR visit www.ccc.govt.nz/districtplanreview

Q. Will the sessions include time for questions from the audience?

A. Yes, there will be time at the end of each session for question from the audience. Sessions are 20 minutes long, with 10 minutes for questions from the audience.

Q. Is there parking available at the Salvation Arm Hall?

A. There is limited parking on-site, however you can park on Colombo Street or nearby on Southampton Street.

Q. I want to talk to someone about natural hazards in my area?

A. Please contact the Council's Customer Call Centre on 941 8999 or 0800 800 169. Make sure you state the nature of their query e.g. flooding, land instability, so we can make sure the appropriate person gets back to you.

If your query is about **Liquefaction** – For general information, please ask them to visit www.eqc.govt.nz and search 'liquefaction' or for information on your individual claim, please call **0800 DAMAGE** (0800 326 243) with your EQC claim number.

Alternatively, people can email naturalhazards@ccc.govt.nz or post your queries to:

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